



Code of Conduct Parents/Guardians

Kanvas Academy is fully committed to safeguarding and promoting the well-being of all participants and staff/volunteers associated with the studio. To ensure the effective running of Kanvas Academy and to protect all individuals it is important that the following codes of conduct are read, respected and adhered to at all times. As a parent/guardian of a participant – both in the studio and at public events/competitions, you must:

- Encourage your child to learn the rules and perform within them.
- Arrive at least 5 minutes before their class to ensure that they start on time and can warm-up properly – please notify the instructor if you are going to be late.
- Always ensure your child is dressed appropriately and has brought water or purchased water from the studio.
- No parent/guardian will be allowed into the studio during classes unless asked by an instructor. Please do not sit where your child can see you as this causes them to get distracted and get less from their session – use the waiting area while the session is running.
- Discourage challenging and inappropriate conduct towards teachers and other participants. This includes social media.
- Be realistic with regard to their ability and do not set expectations too high - it can be very damaging for children if they feel they are falling short of their parents' expectations.
- Never force your child to take part - children must participate in dancing for their own pleasure and enjoyment not their parent's.
- Set a good example within their environment by recognising good sportsmanship and applauding good performances of all participants – not just your own child.
- Never punish or belittle a child for poor performance or making mistakes. It is through mistakes that performers learn and develop and encouragement is best.
- Use correct and proper language at all times, especially when around young children or when representing Kanvas Academy.
- Keep the instructor informed if your child is ill or unable to attend classes.
- Never challenge or threaten an instructor or member of the Kanvas Academy team. Any concerns must be made formally via meeting, email, letter (letters can be anonymous if you wish). First, inform your instructor or another member of the team, and we will handle the situation and get back to you as soon as possible.
- Do not raise issues of disagreement publicly.
- Always collect your child promptly at the end of a class as once their session has ended, although we will do our best to do so, we cannot be responsible for looking after your child. Siblings left in the waiting area will not be in our care.
- All fees must be paid on time or at the start of the class. The instructor will not have time to chase up after missed payments and continuous missed payments could result in your child being forced to stop taking classes until payments have been caught up. If a payment is missed an invoice will be sent to the contact email provided upon registration.
- Always support your child's involvement and help them to enjoy their passion.
- If you and your child have committed to a dance team, it is important that you support this commitment to further support your child's beliefs of teamwork and commitment.

Please understand that breach of this code of conduct may have repercussions and in extreme cases may result in your child/children losing their place at the studio.